

BOISE COUNTY DESKTOP SUPPORT TECHNICIAN

Position assists staff with technical support of desktop computers, applications, and related technology. Support includes specification, installation and testing of computer systems and peripherals within established standards and guidelines. Activities require interaction with application software and operating systems to diagnose and resolve unique, non-recurring problems. The position utilizes one-on-one consultancy to end users and the Boise County contracted software/support consultants, currently Computer Arts, Inc. Position also assists in the maintenance and testing of network servers and associated equipment. The position's responsibilities require independent analyses, communication and problem solving. Work is performed with little supervision and requires initiative and judgment.

QUALIFICATIONS: Prior or demonstrated experience providing desktop support; Strong technical aptitude needed to work with a wide variety of devices and peripherals; Demonstrated knowledge of modern computer networking principles, procedures, and equipment.

Interested candidates must submit both an application and a resume. Candidates shall use a Boise County application which can be obtained from the Boise County website www.boisecounty.us or picked up from the Clerk's Office located at: 420 Main Street, Idaho City, ID 83631. You may also submit documents by email, to mprisco@co.boise.id.us. Boise County is an Equal Opportunity Employer and gives Veteran's Preference in its hiring practices.